

Jim Bain
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QMU Initial Response

Decide on Live Streaming software



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Blackboard collaborate™

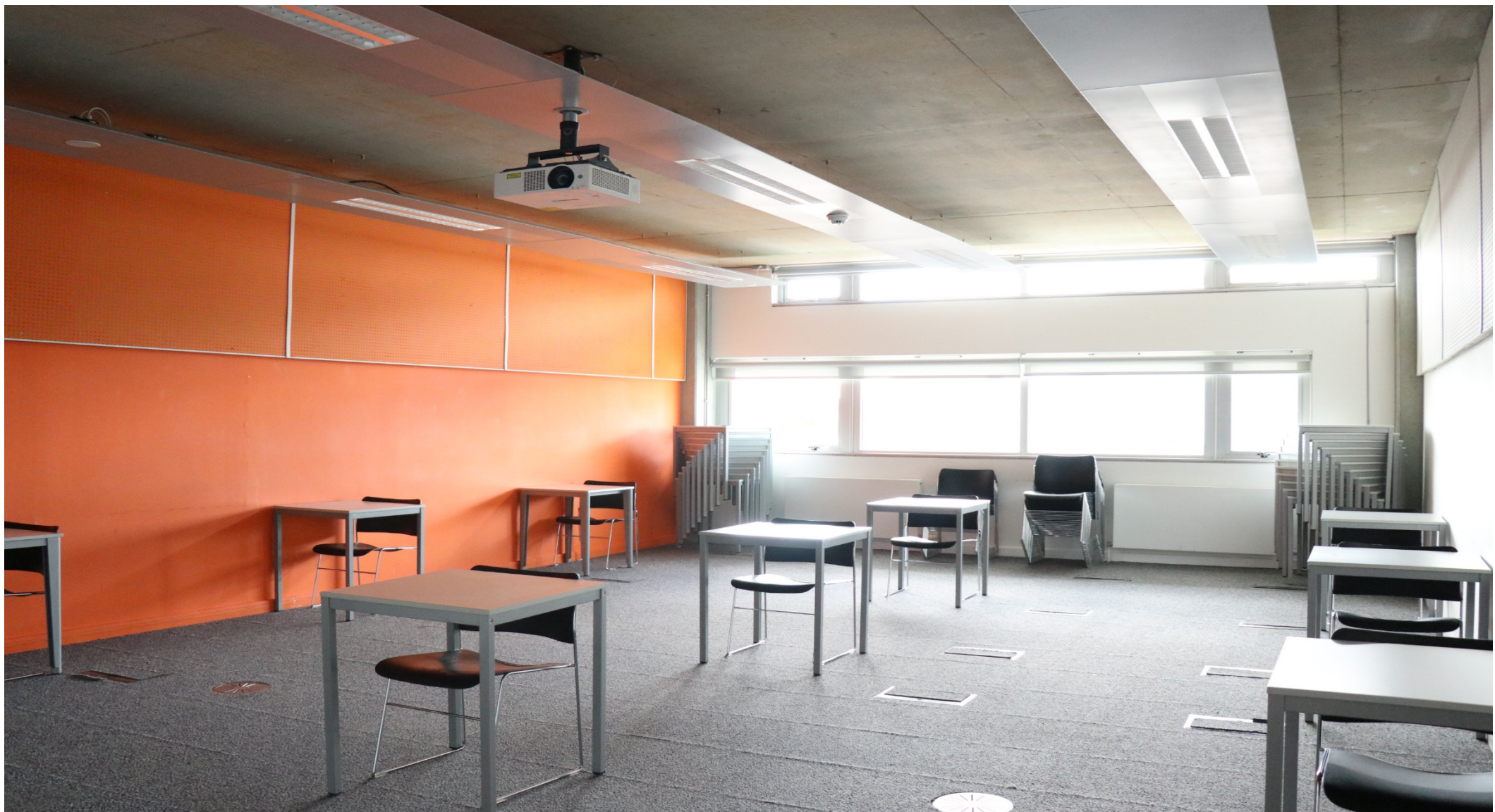


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Decide on Lecture Capture solution





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Training in use of Technology

Training in use of Software

Videos produced specific to QMU set up



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At start of session service calls were fairly high- this was expected

They have now dropped significantly

Most calls were from staff who did not take advantage of the training on offer

The Future

QMU envisage that on line will now always be there. Not total on-line delivery but mixed so we intend to invest in better microphones and cameras

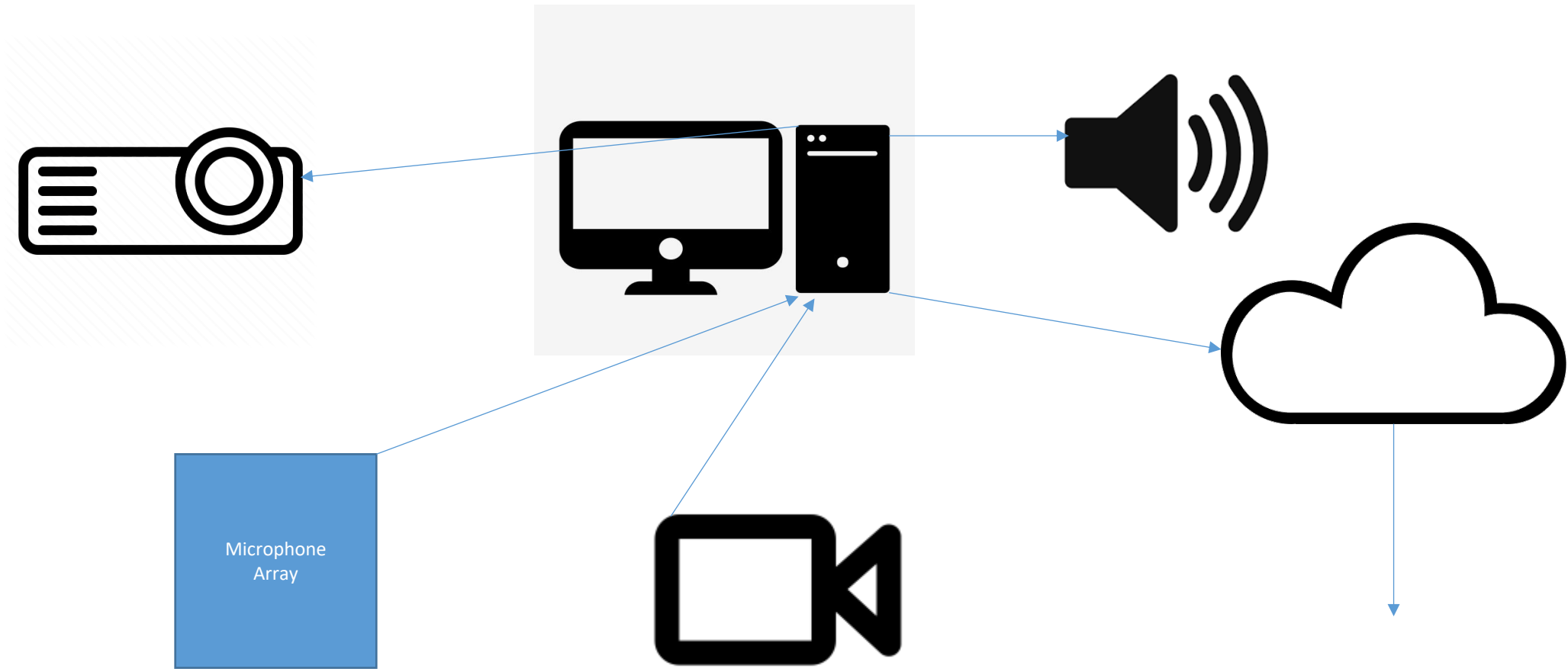
Asked to plan for improvements in
Audio and Video for Synchronous
Learning and Lecture Capture for
now and future

Research on audio microphone arrays and tracking cameras was started



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